This is your chance to have your say and influence your housing services.

Who can register?

- Any current Hull Council tenant or leaseholder (including family members living in the property and registered)
- Any home owner, housing association tenant, or private tenant (including family members living in the household and registered) living on Hull City Council housing estates

Why should I get involved?

- We want to provide the kind of service that customers really need, but we can only achieve this with your help
- We believe that everyone should have a say
- We need to work together to improve standards and make things happen
- We know that working together will make the service better, more effective and more efficient
- Through this involvement we want to see stronger, supportive, more connected communities

What will I be expected to do?

There are all sorts of ways of getting your views heard. All you have to do is:

1. Choose the subjects or services that interest you
2. Choose one or more methods of getting involved that suit you. (Maybe you are willing to fill in a survey, take part in a discussion group or reply to an email)

How much time will I be asked to give?

It's up to you. You will be invited to take part in any activity that you have shown an interest in, but you are not obliged to take part.

What help will I get for being involved?

Help with travel and childcare costs will be available where appropriate. Help and support is provided by the dedicated Tenant Participation Team who are on hand to answer your questions.

So how do I join?

Just complete and return this form using the freepost address.

What happens next?

Once registered you will receive more details and you may be invited to information or training sessions to help you in your role.

For further information now, or an additional form contact the Tenant Participation Team on 300 300 or email: tenant.resident@hullcc.gov.uk

The information in this document can be made available in other formats (large print, audio cassette BSL Braille as appropriate) and different community languages.

Please telephone (01482) 300 300.
Minicom users please telephone 300 349.
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**What is your main language?**

**What is your nationality?**

Are your day to day activities limited because of a health problem that has or is expected to last at least 12 months?

- [ ] Yes limited a lot
- [ ] Yes limited a little
- [ ] No

What is your date of birth?

- [ ] / [ ] / [ ]

Do you have any child/children under the age of 18 living at home?

- [ ] Yes
- [ ] No

How would you describe yourself?

- [ ] Council Tenant
- [ ] Private Tenant
- [ ] Council Leaseholder
- [ ] Housing Association Tenant
- [ ] Home Owner
- [ ] Relative or lodger of any of the above
- [ ] Licensee (Tenancy for under 18 year olds)
I have an interest in (tick all that apply)*

- Repairs and improvement works*
- Environmental improvements
- Customer services*
- Homeless issues
- Neighbourhood services (caretaking/cleaning /grass cutting)
- Anti-social behaviour (noise/harassment/vandalism)
- Production of tenants news pages and other housing publicity*
- Tenant involvement*
- Equalities policies (ensuring services are accessible to all)

*These activities are only available to council tenants

I would like to be involved in the following ways (tick all that apply)

- Joining the Tenants’ Forum
- Completing a telephone/postal/face to face survey (please circle)
- Receiving and commenting on proposals via email
- Attending focus groups
- Patch walks (estate inspections)
- Receiving newsletters
- Attending meetings checking service performance
- Attending local exhibitions or roadshows
- Joining my local tenant and residents group
- Checking services (mystery shopper)
- Joining the Independent Tenant Review Panel
- Attending training events

I am available (tick all that apply)

- mornings
- afternoons
- evenings
- weekends

We try to make our involvement activities as accessible as possible. Is there anything that we can do to help you take part? (For instance, documents in a format you can read or transport.)


Please sign and date

Signature

Date

Data Protection

In signing this form you are consenting to the Housing Service keeping your details. Everything you tell us will be kept completely confidential by the Housing Service. Collecting this data allows us to monitor whether or not we are achieving equality of opportunity for tenant and resident involvement in housing services.

Parent/guardian permission for under 16 years olds

I give permission for my son/daughter to register for Tenant Involvement in Hull.

Signature

Date
Housing Opinion Panel Registration Form

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If you would like the information in this document, (or if you know of anyone who may like this information) in another language please tick the appropriate box, fill in the details and send it to the address on the back.